Pure Vitality

3614 Highway 5, Douglasville Georgia 30135 (770) 920-7873 | 1-800-927-8473 www.getpurevitality.com

WELCOME! We are glad that you are choosing to make you and your health a priority, and we are grateful that you have chosen Pure Vitality to be a part of that journey. We offer a comprehensive approach to alternative healthcare that addresses the root cause of symptoms by using many different specialties to promote health of the whole person- mind and body.

BASIC PRINCIPLES OF ALTERNATIVE MEDICINE:

- We partner with you in the healing process to help your body heal itself. It is not our responsibility to "fix" you; we partner with you and provide you with the support, recommendations, and protocols to help you reach your health goals, but the real work is yours to do.
- We address the root cause. We take into consideration all factors that can influence health and wellness including: food, toxins, allergies, infections, stress levels, and emotional health. We are health detectives working to get to the root cause of the problem in your body and mind by helping you understand why you got sick in the first place, by recommending natural protocols to bring your body back into balance and also prevent future disease.
- We believe God designed the body to be healthy. We believe the body has a blueprint for health and is created by God to be healthy.
 We operate from a Biblical perspective at Pure Vitality.

WHAT YOU CAN EXPECT WHEN WORKING WITH US

- Body & Brain Connection: We help you heal your body and brain by addressing the root cause affecting both. Your brain has been impacted by stress and trauma that keeps it stuck in the fight/flight response. This causes areas of the brain to be triggered by stress and can hinder the body from healing if it's not addressed.
- Patches: We help the brain heal with patches that imprinted homeopathic remedies that are worn on the skin. The patches help to heal the areas of your brain that have been affected by stress and trauma and they also stop that lingering stress response so the body can return to a calmer state. This means you will have less anxiety and those racing thoughts may go away. It helps the body shift into a calmer place where true healing can occur. This is why this protocol is an important part of our program.

• Coaches and Practitioners— A Team Approach: Because the patches work so well at healing the brain and reducing stress and anxiety, when you go through this program, you need help adjusting to a new reality without anxiety as well as help making diet and lifestyle changes. This means that you will have a coach to help you implement and adjust to your protocol. You'll also work with a practitioner who will run a bio-energetic scan and recommend a protocol to address your root causal issues.

Format of Program:

☐ 2-3 Sessions with our Coac	ch each month
☐ 1 Sessions with our Holistic	c Health Practitioner

☐ Access to videos, Eating Guide, cookbook, and workbook to support you

WHAT DO I NEED FOR MY APPOINTMENT? If you are seeing us in person, bring a copy of the intake form filled out, any recent labwork if you have it, and your nutritional supplements you currently take. Please be aware that some of our clients are sensitive to chemicals and fragrances. We ask that you (and anyone accompanying you) not to wear perfumes, colognes, or any product containing fragrances.

If you are working with us remotely, you can email us a copy of your lab work and the intake form.

HOW LONG WILL IT TAKE TO GET WELL? For each person, the journey to health takes a different length of time— the average time frame for recovery is 3-6 months, and sometimes longer, depending on the severity of symptoms. This process is truly healing the body at a core level and preventing future disease because we are not just covering up symptoms.

CANCELLATION POLICY: At Pure Vitality, we value and respect your time. The time we have reserved for your health care is dedicated solely to you. As such, we require a minimum of 48 hours be given for any appointment change or cancellation. A \$30 cancellation fee will be charged for all changes and cancellations made with less than 48 hour notice. Clients who arrive late by 15 minutes or more will have to reschedule their appointment.

SCHEDULING: When scheduling your first visit, credit card information will be required to reserve your appointment. If for some reason you choose not to keep your scheduled initial evaluation, and fail to notify us within 48 hours of the appointment, a non-refundable cancellation fee of \$30 will be charged.

PAYMENT: Payment is expected at the time of service for each visit. Pure Vitality currently accepts the following forms of payment: cash, American Express, Discover, MasterCard, and Visa. **We do not accept checks.** Supplements must be paid for at the time of pick up and when calling in orders for shipment.

INSURANCE: Some people are able to pay for our services with their Flex Plans or Health Savings Accounts, however many insurance companies do not cover our services. Questions about your coverage should be directed to your insurance carrier prior to scheduling your services.

PHONE APPOINTMENTS/ REMOTE APPOINTMENTS: Out of state? No problem! We offer phone or Zoom video chat appointments for people who are unable to make it to our office due to long distance or other factors. We offer remote health evaluations and emotional coaching, so no matter where you live in the US, you can utilize our services.

SHIPPING POLICY: We ship via USPS 2-3 day priority unless otherwise specified by the customer at the time of order. Most orders are processed and shipped within 2 business days of placement.

RETURN POLICY: We cannot provide refunds for any supplements or products once they are opened. Unopened supplements can be returned within 30 days of purchase for a full refund.

SUPPLEMENT ORDERS OR REFILLS: We offer several options for making ordering refills as convenient as possible.

- You may pick up your items at the front desk during business hours: Monday-Friday 9 am to 5:30 pm, Saturdays from 9:30 am to 2 pm.
- We can ship items USPS 2-3 day priority for a shipping charge starting at \$7.35.
- Call us at **770-920-7873** or email us at **getpurevitality@gmail.com** to order supplements.
- Please allow 48 hours advance notice to prepare your order.
- Special order supplements may need extra time.
- Supplements must be paid for at the time of pick up and when calling in orders for shipment.

OUR PROMISE TO YOU: If you have made it this far in this welcome packet, you probably realize by now that we take what we do very seriously and provide a high level of care for our clients. Our reputation at Pure Vitality is built on getting our clients excellent result and for that to happen, the client has to partner with us while the body heals itself naturally. If client's don't fully believe they can get well, then that tends to be what happens. We are not willing to compromise our track record of wellness for those who are skeptical of alternative medicine or not willing to invest in their health. It is an investment and a commitment to yourself. If you are ready to invest in and commit to yourself, we would LOVE to partner with you. We know we'll deliver. Will you?

If so, please read and sign our client agreement below and fill out the forms on the next few pages. Bring them with you to your first appointment. We look forward to working with you!

CLIENT AGREEMENT

As your practitioner/coach, my role is...

- To be fully present during your appointment and listen carefully
- To serve as your accountability partner
- To stretch you to take responsibility for your health and grow to a higher level
- Offer honest feedback
- Create an action plan and protocol for you to meet your goals

As a client, your role is...

- Show up on time for your appointments with no distractions
- Give 100% of your effort towards following your protocol during your program
- Take your supplements faithfully and take the action we decide upon
- Be open and teachable
- Make your payments on time
- Give at least 48 hour notice for any appointment cancellations

Signature of client	Date
Signature of Practitioner/Coach	



Nam	e:		Date:			
Addr	ess:					
City:		State	Zip:			
			Cell #:			
Occu	pation:		Hours of worl	k per week:		
Age:	Birth Date:	Current we	ght: Weight one	e year ago:		
			Relationship status:			
Child	ren?: Ages:		Pets:			
How	did you hear about us	s?Woul	you like to receive our	newsletter?		
<u>Pres</u>	ent Complaints: Li	st the your mai	health problems:			
	_	_	When did it start?			
			When did it start?			
			When did it start?			
			When did it start?			
			When did it start?			
rica	<u>se rate your curren</u>	t overall licaltii				
☐ I	don't have any sympton	ns. I feel good mo	of the time and want to	prevent disease.		
□т	have minor health prob	lems, but they don	hold me back from doing	what I want in life.		
	•	•	symptoms have started to			
	•		ected by life to the point v	where daily tasks		
are a	ifficult. I feel terrible m	ost of the time.				
				• (1:11)		
<u>Mea</u>	<u>ications or nutritio</u>	<u>nal supplement</u>	you are currently tal	(Ing: (List them)		
Sect	ion 1— Read each s	ymptom and cir	le the number that a	pplies.		
Va.	0		2. Madayata ayyantana			
Key:	0=no, symptom does 1=Yes, mild symptom	not occur rarely occurs	2=Moderate symptom, 3=Severe symptom, or	occurs weekly		
	1 Tes, mila sympton	i, rarely occurs	5 Severe symptom, or	cars daily		
1. 0	1 2 3 Heartburn or	Acid Reflux	9. 0 1 2 3 Fingerna	ils chip, break, pee		
2. 0	1 2 3 Burping or G	as after eating	10. 0 1 2 3 Anemia ι	• • • • • • •		
	1 2 3 Bloating afte	_	11. 0 1 2 3 Stomach	•		
	1 2 3 Bad breath	J	12. 0 1 2 3 Diarrhea,			
	1 2 3 Sweat has a	strong odor	13. 0 1 2 3 Diarrhea			
	1 2 3 Feel better if	•	14. 0 1 2 3 Black or			
	1 2 3 Sleepy after					
	1 2 3 Sieepy arter 1 2 3 Burning pain		15. 0 1 2 3 Undigest	Eu 1000 III St001		
	I / KEIRNING NAIN	in stomach				

Section 2— Read each symptom and circle the number that applies.

<u> </u>	<u> </u>	<u> </u>
Key:	0=no, symptom does not occur 1=Yes, mild symptom, rarely occurs	2=Moderate symptom, occurs weekly 3=Severe symptom, occurs daily
17. 0 18. 0 19. 0 20. 0 21. 0 22. 0	 2 3 Skip days between bowel mymts 2 3 Stools hard or difficult to pass 2 3 Cramping on lower abdomen 2 3 Blood in stool 2 3 Mucus in stool 2 3 IBS or colitis 2 3 Yeast Infections 2 3 Nail fungus or athletes foot 	24. 0 1 2 3 Dark circles under eyes 25. 0 1 2 3 History of parasites 26. 0 1 2 3 Coated tongue 27. 0 1 2 3 Anus itches 28. 0 1 2 3 Constipation 29. 0 1 2 3 Stools are loose 30. 0 1 2 3 Bad smelling gas
<u>Secti</u>	on 3- Read each symptom and circle	e the number that applies
31. 0 32. 0 33. 0 34. 0 35. 0 36. 0	 1 2 3 Food allergies 1 2 3 Bloating after eating 1 2 3 Airborne allergies 1 2 3 Wheat or gluten sensitivity 1 2 3 Dairy sensitivity 1 2 3 Sinus congestion 1 2 3 Craves bread and pasta 	38. 0 1 2 3 Pulse speeds after eating 39. 0 1 2 3 Nightmares 40. 0 1 2 3 Feel spacy or unreal 41. 0 1 2 3 Alternating diarrhea/ constipation 42. 0 1 2 3 Hives
<u>Secti</u>	on 4— Read each symptom and circle	e the number that applies
44. 0 45. 0 46. 0 47. 0 48. 0	 2 3 Nausea 2 3 Pain between shoulder blades 2 3 Skin rashes, acne, eczema, etc 2 3 Age or "Liver" spots 2 3 Greasy foods upset stomach 2 3 Gallbladder attacks or stones 2 3 Motion sickness 	 50. 0 1 2 3 Headache over eyes 51. 0 1 2 3 Easily intoxicated 52. 0 1 2 3 Hemorrhoids or varicose veins 53. 0 1 2 3 Sensitivity to perfumes or chemicals, etc 54. 0 1 2 3 Pain under right rib cage 55. 0 1 2 3 Insomnia
<u>Secti</u>	on 5- Read each symptom and circle	e the number that applies.
57. 0 58. 0	 2 3 Carpal Tunnel Syndrome 2 3 Osteoporosis or Osteopenia 2 3 Legs or foot cramps at rest 2 3 Pain or swelling in joints 	60. 0 1 2 3 Bursitis or tendonitis 61. 0 1 2 3 Joints pop or crack 62. 0 1 2 3 White spots on fingernails 63. 0 1 2 3 Decreased taste or smell
<u>Secti</u>	on 6- Read each symptom and circle	e the number that applies.
65. 0 66. 0 67. 0	 2 3 Intense Fatigue 2 3 Brain Fog 2 3 Memory loss-short & long term 2 3 Pain or swelling in joints 2 3 Stiff joints in morning 	69. 0 1 2 3 Muscle twitching 70. 0 1 2 3 Unexplained fevers 71. 0 1 2 3 Headaches/Migraines 72. 0 1 2 3 Poor concentration 73. 0 1 2 3 Sore soles of feet in morning

Section 7— Read each symptom and circle the number that applies.

	m does not occur mptom, rarely occurs	2=Moderate symptom, occurs 3=Severe symptom, occurs da	•
75. 0 1 2 3 Restle	bumps on back of arms races	79. 0 1 2 3 Nosebleeds 80. 0 1 2 3 Bruise easily 81. 0 1 2 3 Gums bleed 82. 0 1 2 3 Depressed re 83. 0 1 2 3 Numbness o 84. 0 1 2 3 Loss of muse	easily egularly r tingling in body

Section 8- Read each symptom and circle the number that applies.

85. 0 1 2 3 Difficulty falling asleep	91. 0 1 2 3 Headache after exercise
86. 0 1 2 3 Slow starter in the morning	92. 0 1 2 3 Chronic low back pain
87. 0 1 2 3 Become dizzy when standing	93. 0 1 2 3 Clench or grind teeth
suddenly	94. 0 1 2 3 Perspire too easily
88. 0 1 2 3 Difficulty holding chiropractic	95. 0 1 2 3 Hives
adjustments	96. 0 1 2 3 Bright light hurts eyes
89. 0 1 2 3 Arthritis	97. 0 1 2 3 Slow recovery from stress
90. 0 1 2 3 Crave salty food	,

Section 9- Read each symptom and circle the number that applies

98.	0	1	2	3	Difficulty losing weight	106 0 1	2	3	Sensitive to iodine
99.	0	1	2	3	Loss of outer 1/3 eyebrows				Fast pulse at rest
100.	0	1	2	3	Mentally sluggish				Nervousness
101.	0	1	2	3	Cold hands and feet				Sensitivity to cold
102.	0	1	2	3	Hair loss				Intolerant to heat
103.	0	1	2	3	Easily fatigued				Flush easily
104.	0	1	2	3	Seasonal sadness				Heart palpitations
105.	0	1	2	3	Low body temperature	112.0 1	2	J	ricart paipitations

Section 10- Read each symptom and circle the number that applies.

113. 0 1 2 3 Crave sweets	118. 0 1 2 3 Get shaky or weak if hungry
114. 0 1 2 3 Awaken during night, hard to	119. 0 1 2 3 Sleepy in afternoon
fall back asleep	120. 0 1 2 3 Fatigue relieved by eating
115. 0 1 2 3 Excessive appetite	121. 0 1 2 3 Afternoon headaches
116. 0 1 2 3 Crave coffee or sugar in after-	122. 0 1 2 3 Irritable before meals
noon	
117. 0 1 2 3 Headache if meals are delayed	

Section 11– Women only:

Key: 0=no, symptom does not occur 1=Yes, mild symptom, rarely occurs	2=Moderate symptom, occurs weekly 3=Severe symptom, occurs daily
123. 0 1 2 3 Painful menstrual cycle 124. 0 1 2 3 Mood swings around cycle 125. 0 1 2 3 Painful breasts at cycle 126. 0 1 2 3 Irregular cycles 127. 0 1 2 3 Heavy menstrual flow 128. 0 1 2 3 Acne at menstrual cycle 129. 0 1 2 3 Yeast Infections 130. 0 1 2 3 Endometriosis	131. 0 1 2 3 Uterine fibroids 132. 0 1 2 3 Fibrocystic breasts 133. 0 1 2 3 Hot flashes 134. 0 1 2 3 Vaginal itchiness 135. 0 1 2 3 Vaginal discharge 136. 0 1 2 3 Night sweats 137. 0 1 2 3 Menopausal symptoms

Section 12– Men only section:

120 0 1 2 2 Drootate problems	142. 0 1 2 3 Fatigue
138. 0 1 2 3 Prostate problems	143. 0 1 2 3 Pain on inside of legs or
139. 0 1 2 3 Decreased libido	heels
140. 0 1 2 3 Urination difficult	
141. 0 1 2 3 Pain or burning with urina	144. 0 1 2 3 Feeling of incomplete bowel elimination
tion	- 1949

Section 13- Read each symptom and circle the number that applies.

145. 0 1 2 3	Shortness of breath with	149. 0 1 2 3 Muscle cramps during
	moderate exertion	exercise
146. 0 1 2 3	Opens windows in closed	150. 0 1 2 3 Hands and feet go to sleep
	room	151. 0 1 2 3 Dull pain in chest, worse on
147. 0 1 2 3	Sigh frequently	exertion
148.0 1 2 3	Bruise easily	

Section 14— Read each symptom and circle the number that applies

152. 0 1 2 3	Pain upon urination	156.0 1 2 3	History of kidney stones
			Pain in low back
154. 0 1 2 3	Cloudy, bloody, or dark urine	158.0 1 2 3	Puffy eyes or Dark circles
155. 0 1 2 3	Urine has strong odor		under eyes regularly

Section 15- Read each symptom and circle the number that applies.

159. 0 1 2 3 Catch colds/flu easily	163. 0 1 2 3 Poor wound healing
160. 0 1 2 3 Runny or drippy nose	164. 0 1 2 3 History of Epstein Bar, Mono,
161. 0 1 2 3 Swollen lymph nodes	Herpes, Shingles or Chronic Fatigue
162. 0 1 2 3 Gets boils, cysts, styes	1 , 3

Do you consume any of these regu	larly? If so, how often?	
□ Coffee: cups per: □Day □ Soft drinks: can per: □Day □ Diet soda: can per: □Day □ Candy: times per: □Day □ Chocolate: times per: □Day □ Alcohol: times per: □Day □ Fast food: times per: □Day □ Milk/cheese: times per: □Day □ Fried food: times per: □Day □ I use Margarine / tub spreads □ Yes	Week	
Current Diet Information: Give so	me examples of foods you t	ypically eat:
Breakfast:		
Lunch:		
Snacks:		
Dinner:		
Liquids:		
How many meals do you eat per day? _ Do you cook? What per		
Health History:		
List any major illnesses with approximate Illness:	te dates: Date:	Recovered?
Any family history of serious illnesses? Cancer Heart Disease	☐ Diabetes ☐ Other:	
Please list any surgeries, operations, tra	aumas, car accidents, etc:	
What are your Hobbies: What would you like to do once you get	t healthier that you can't do	now?
Commitment Level: How serious ☐ Very serious ☐ Serious	are you about improving Moderate	g your health? Not sure if I can

Over the last few months, how often have you been worried or anxious about a number of events or activities in your daily life?
□ Never□ Rarely□ Weekly□ Daily
How would you rate your overall anxiety or stress level currently? Mild Moderate Severe Off the charts!!
What is causing the most stress in your life recently?
Describe what you would like your life to look like once you achieve your health and wellness goals?
What would having that do for you?
What is the biggest thing stopping you from having it now?
Who else in your life could benefit from you being at your best?

Cancellation Policy

We consider an appointment to be an agreement between you and our office. The practitioners who work here take pride in helping each and every person. Many of our practitioners are independent contractors. If you fail to give due notice or do not show up for your appointment, your practitioner becomes unavailable to provide services to another client during that scheduled time.

You will be held responsible for keeping the appointment or giving a 48-hour notice of cancellation. If for any reason you are not able to keep your scheduled appointment, and fail to notify Pure Vitality 48 hours before your scheduled appointment time, the credit card securely stored on your profile with MindBody Online will be charged \$30.00

Please note that any client who arrives <u>15 minutes late or more</u> to their appointment, they will be considered a no-show and will be charge the \$30.00 cancellation fee. The client will be rescheduled at the request of our practitioners.

I hereby authorize Pure Vitality to make charges on my credit card in the amount of \$30.00 and fully understand that in the event that I do not give adequate notice of cancellation of an appointment or arrive 15 minutes later than the scheduled time the non-refundable charge will take place.

*All information is safely stored online under individual client profiles in MindBody Online's secure database. Once the credit card is stored, it cannot be accessed in full by management. This allows for coded transactions to take place utilizing stored credit card information.

Disclaimer

The computerized Electro-Dermal Screening device (Qest4) provides a completely non-invasive method for gaining valuable information about how your body functions. The primary objective is to find patterns of stress and provide feedback that will assist in developing a program to restore areas of the body to balance.

- I understand that the Qest4 survey does not provide medical diagnosis and that my testing technician may recommend further medical testing. If I suspect that I need further medical intervention, I understand that I should consult MY physician. I give my permission for the testing technician to evaluate me on the Qest4. I understand in doing so my testing technician is NOT becoming my primary care physician. I understand that the testing technician will give me information about myself and make recommendations based on the screening. I understand that the testing technician will not pass judgements on prescribed medications and it is the responsibility of my primary care physician to make any changes to my prescribed medications. Any decision to follow through with the recommended program is my own decision and I hold the testing technician harmless.
- I understand that the Qest4 screening does not diagnose diseases in the body. I understand that the role of Pure Vitality is not to prescribe, to diagnose, treat, or cure any disease, condition or other physical or mental ailment of the human body. Rather, Pure Vitality is a mentor and guide who has been trained in Holistic and Naturopathic health to help clients reach their own health goals by helping clients implement positive lifestyle changes. I understand that Pure Vitality is not acting in the capacity of a doctor, licensed dietician-nutritionist, psychologist, or other licensed or registered professional, and that any advice given by Pure Vitality is not meant to take the place of advice by these professionals.
- I understand that I am here to learn about natural health and better lifestyle practices and I will be offered information about food, supplements, and herbs as a guide to general health. I take full responsibility for my life and well-being, as well as the lives and well-being of my family and children (where applicable) and all decisions made while working with Pure Vitality. I assume risks of trying new foods or supplements, and the risks inherent in making lifestyle changes. I release Pure Vitality from any and all liability, damages, causes of action, allegations, suits, sums of money, claims and demands whatsoever, in law or equity, which I ever had, now has, or will have in the future against Pure Vitality, arising from my past or future participation in programs and services, unless arising from the gross negligence of Pure Vitality.
- CONFIDENTIALITY: Pure Vitality will keep the client's information private, and will not share the client's information to any third party unless compelled by law.
- ARBITRATION, CHOICE OF LAW AND LIMITED REMEDIES In the event that there ever arises a dispute between Pure Vitality and the Client with respect to the services provided pursuant to this agreement or otherwise pertaining to the relationship between the parties, the parties agree to submit to binding arbitration before the American Arbitration Association. Any judgement on the award rendered by the arbitrator(s) may be entered in any court having jurisdiction thereof. Such arbitration shall be conducted by a single arbitrator. The sole remedy that can be awarded to the Client in the event that an award is granted in arbitration is refund of fees. Without limiting the generality of the foregoing, no award of consequential or other damages, unless specifically set forth herein, may be granted to the Client.
- This agreement shall be construed according to the laws of the State of Georgia. In the
 event that any provision of this agreement is deemed unenforceable, the remaining portions of the agreement shall be severed and remain in full force.
- If the terms of this agreement are acceptable, please sign the acceptance below. By doing so, the Client acknowledges that: he/she has received a copy of this letter agreement; he/she has had an opportunity to discuss the contents with Pure Vitality and, if desired, to have it reviewed by an attorney; and the Client understands, accepts, and agrees to abide by the terms hereof.

Client name:	Signature:
Guardian Signature (if under 18 years of age Relationship:	:):
Date:	